

**Congratulations to our 2011-12  
2<sup>nd</sup> Quarter, Leader of the Quarter**



**Sara Warren  
Office of Client Support**

Sara has clearly demonstrated what we are looking for in top performing team members of our health department. Enough cannot be said about the **vision** she has for your team as well as SCHD. She took the lead on a joint effort between Operations and the Billing Department to review possible revenue sources, ultimately leading to an additional \$13,000 in funds billed to Medicaid. Sara walks the walk, and talks the talk. She has canceled personal leave in order to allow her staff to enjoy time off. She is the first in the door and does not leave until the job is done. This is **integrity**. Her consistent commitment to taking care of our clients and her staff is a display of **dedication** our health department needs to keep us moving. Whether Sara is meeting someone for the first time, be it an employee or a client, her positive, friendly personality demonstrates her **humility**. With **fairness and openness**, she faces issues and problems head on. She determines the facts and appropriate action. Further, **assertiveness** is a skill and she is firm yet fair. Not everyone can do this, and her staff has the respect she needs to be an effective leader. These are only a few of the qualities Sara possesses as a leader. Her commitment as a leader to SCHD is commendable, and we thank her for always looking for the best in everything.

These values are the foundation of leadership regardless of position or title in our health department. This award is how we will be “Building a Healthier Future for Our Community”.